

Management Skills and Personal Development

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@book{De Janasz_Dowd_Schneider_2012, address={New York, NY}, edition={4th ed}, title={Interpersonal skills in organizations}, publisher={McGraw-Hill}, author={De Janasz, Suzanne C. and Dowd, Karen O. and Schneider, Beth Z.}, year={2012} }

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@misc{Mind Tools: Management Training and Leadership Training, url={http://www.mindtools.com/} }

@misc{Championing better work and working lives - CIPD, url={http://www.cipd.co.uk/} }

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